

Bank Draft Program Details

You will still receive a bill for your gas usage each month just as you have in the past. Then approximately 10 days later, (same bank draft date shown in the account memos section of your bill) your bank account will be deducted for that amount. The draft will be shown on your monthly bank statement. Once you have signed up for the bank draft it will remain in full effect until you notify the Utility in writing that you wish to end the agreement and the Utility has had reasonable time to act on it or until Sevier County Utility District has sent you 10 days written notice that they will end the agreement.

Once the Utility has sent the gas bill, there will be a minimum of 10 days after the date of billing to notify Sevier County of any error on the bill. In the event the drafted account has insufficient funds to cover the monthly payment amount drafted, or the monthly draft is rejected due to account closed status, bank ownership changes or account changes, a \$30 fee will be assessed and debited from your account in addition to the monthly payment due. It is your responsibility to notify Sevier County Utility District 10 days prior to a scheduled draft of any changes made to your designated depository account, including but not limited to closed status, bank ownership changes and account changes.

Failure to receive a bill will NOT entitle the customer to be relieved of payment.

Natural gas is odorless, colorless and nontoxic. We add an odorant for your protection. If you smell gas, call the Utility at (865) 453-3272 immediately. Do NOT use matches or any open flame. Do NOT turn electrical switches or other spark producers on or off.

If the odor is strong, evacuate the area immediately. Call the Utility from a neighboring phone. Do not re-enter the area.

If non-payment of your gas bill occurs, your account would be subject to disconnection without further notice.

A Collection Fee will be charged for any payment collected in the field.

If disconnection occurs, your account will be subject to an applicable service fee and security deposit (that could be equal to your highest monthly bill times two (2)).

Service charge on all Returned Checks is \$30.00.

The Board of Commissioners hold regular monthly public meetings. If you desire to appear before the Board for any specific reason, you may apply in writing before the date of the next Board meeting.

Notice of Board of Commissioners monthly public meeting is published in the local newspaper.

Fill out the below information if you are interested in these programs and return with your payment.

<i>Bank Draft Sign Up</i>	<i>Levelized Billing Sign Up</i>
I (we) hereby authorize Sevier County Utility District to initiate debit entries to such account by fund transfer for payment of my monthly natural gas bill.	Sign up for Levelized Billing if you have 12 months of natural gas usage history. Avoid high spikes in you natural gas bill. Levelized billing is based on a rolling average of your natural gas usage from the current month and the past eleven months.
<u>Bank Information</u>	If you would like to sign up for the program, please fill out the information below.
Account Name as shown on bank statement _____	
Bank Name _____	
Depository Account # to be drafted _____	
<u>Sevier County Utility District Information</u>	<u>Customer Information</u>
Gas Account # _____	Natural Gas Account # _____ SSN # _____
Account Name _____	Name _____ Phone # _____
Address _____	Service Address _____
Phone # _____ *mandatory	Mailing Address _____
Authorized Signature _____ Date _____	Signature _____ Date _____
Please enclose a voided check with this form and payment of gas bill.	